

**XV. DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY****A. OFFICE OF THE SECRETARY****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

1. People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services
2. Economic opportunities in industry and services expanded
3. Technology adopted, promoted and accelerated
4. Innovation stimulated
5. Infrastructure development accelerated and operations sustained

**ORGANIZATIONAL OUTCOME**

An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology

**PERFORMANCE INFORMATION****ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2020 TARGETS**

An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology

**ICT GOVERNANCE PROGRAM****Outcome Indicators**

1. Improved ranking in the Global e-Government Development Index (EGDI)
2. Improved ranking in the Global Cybersecurity Index (GCI)

Philippines ranked 75th out of 193 countries in 2018  
Philippines ranked 37th out of 165 countries in 2017

To be in the Top 60 among all countries to be surveyed by 2022  
To be in the Top 50 percentile among all countries to be surveyed by 2022

**Output Indicators**

1. Number of national ICT plans developed and / or implemented
2. Number of policies and standards developed and / or implemented
3. Number of recommendations and position papers in ICT-related legislative bills and executive issuances

4 plans developed and / or implemented  
6 policies and 26 standards  
70 agencies' ISSP endorsed  
22 recommendations / position papers

2 plans to be developed and / or to be implemented  
15 policies and 30 standards;  
130 agencies' ISSP endorsed  
12 recommendations / position papers

**ICT SYSTEMS AND INFRASTRUCTURE DEVELOPMENT, MANAGEMENT, AND ADVISORY PROGRAM****INNOVATION AND DEVELOPMENT SUB-PROGRAM****Outcome Indicator**

1. Increased number of places with broadband access to government services and connectivity

227 localities, 35 cities

10% increase per year in number of places with broadband access / connectivity

**Output Indicators**

1. Number of developed ICT-enabled tools, applications and systems for public use

3 National Government Data Centers; GovNet / Regional GovNet; Secure GovNet

Additional ICT Facilities and systems developed; 1 National Government Data Center 3; 1 Integrated Business Permits

2. Number of interconnected government agencies	Operations and Maintenance of 9 Shared Services; National Government Portal; Open Data Portal 461 government agencies and institutions connected 227 localities 35 cities	and Licensing System  Additional 341 National Government Agencies (NGAs)/ Local Government Units (LGUs) 74 Provinces, 686 Municipalities and Cities with connectivity
3. Number of localities with connectivity		

**IMPLEMENTATION MANAGEMENT AND OPERATIONS SUB-PROGRAM**

Outcome Indicator		
1. Increased provision of technical assistance to government agencies	301 technical services	10% increase in number of agencies provided with technical assistance per year
Output Indicators		
1. Number of technical services provided	3 National Government Data Centers; GovNet / Regional GovNet; Secnre GovNet Operation and Maintenance of 9 Shared Services; National Government Portal; Open Data Portal 133 National Government Agencies for GovCloud 545 National Government Agencies for Government Web Hosting Service Existing infrastructures for enhancement / rehabilitation: 187 Buildings 185 Towers 40 Access Roads	10 ICT Facilities/Services providing technical services          1,595 NGAs/LGUs provided with technical services
2. Number of government agencies who availed the technical services		
3. Number of operationalized and enhanced infrastructures		Enhanced and operationalized DICT telecommunications facilities: 16 Buildings 11 Towers

**ICT CAPACITY DEVELOPMENT AND MANAGEMENT PROGRAM**

Outcome Indicators		
1. Increase in number of jobs generated in the Next Wave Cities	298,000 jobs generated	Additional 200,000 jobs generated in the Next Wave Cities by 2022
2. Increase in number of jobs generated in ICT Sector and IT-BPM industry	1.15 Million jobs generated as of 2016	1.8 Million jobs generated by 2022
3. Increase in income generated from ICT Sector and IT-BPM industry	22.9 Billion USD income generated for the IT-BPM industry in 2016	38.8 Billion USD income by 2022
4. Increase in number of cities included in the Tholons Top 100 Super Cities	6 cities included in 2017	Yearly increase of at least 1 city
Output Indicators		
1. Number of capability development activities conducted	370	1,000 capability development activities
2. Number of ICT users trained	20,551	25,000 users trained
3. Number of ICT-enabled centers established in the communities	1,145	1,200 ICT-enabled centers established