

XV. DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY**A. OFFICE OF THE SECRETARY****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

1. People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services
2. Economic opportunities in industry and services expanded
3. Technology adopted, promoted and accelerated
4. Innovation stimulated
5. Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2024 TARGETS
An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology		
ICT GOVERNANCE PROGRAM		
Outcome Indicators		
1. Improved ranking in the Global e-Government Development Index (EGDI)	Philippines ranked 71st out of 193 countries in 2016	To increase minimum of 3 ranks up in the survey
2. Improved ranking in the Global Cybersecurity Index (GCI)	Philippines ranked 37th out of 165 countries in 2017	N/A
Output Indicators		
1. Number of national ICT plans developed and/or implemented	3	1
2. Number of policies and standards developed and/or implemented	6 policies and 41 standards; 88 agencies' ISSPs endorsed	4 ICT policies anchored to the National ICT Development Agenda and 40 standards reviewed 100 agencies' ISSP approved within 60 days
3. Number of recommendations and position papers in ICT-related legislative bills and executive issuances	10 recommendations/position papers	Minimum of 50 position papers responded within the prescribed timeline
ICT SYSTEMS AND INFOSTRUCTURE DEVELOPMENT, MANAGEMENT, AND ADVISORY PROGRAM		
INNOVATION AND DEVELOPMENT SUB-PROGRAM		
Outcome Indicator		
1. Increased number of places with broadband access to government services and connectivity	24 municipalities and 24 cities	Additional 50,000 sites with broadband access/connectivity in 82 provinces (80% maintenance of existing sites)
Output Indicators		
1. Number of developed ICT-enabled tools, applications and systems for public use	5 systems/modules developed	13 additional systems/modules developed
2. Number of active access points (Aps)	4,385 Aps	18,397 APs by 31 March 2024
3. Number of covered locations	2,372 public places 293 SUCs	10,496 public places and 555 SUCs by 31 March 2024
4. Number of interconnected government agencies	170 NGAs/LGUs	Additional 206 NGAs and 149 LGUs connected (80% of existing maintained)

5. Number of localities with connectivity	24 Provinces and 24 Municipalities and Cities	Additional 50,000 sites with broadband access/connectivity in 82 provinces (80% maintenance of existing sites)
IMPLEMENTATION MANAGEMENT AND OPERATIONS SUB-PROGRAM		
Outcome Indicator		
1. Increased provision of technical assistance to government agencies	301 technical services	15% increase per year
Output Indicators		
1. Number of technical services provided	5 ICT Facilities/Services providing technical services	Continuous provision of 15 ICT facilities/services
2. Number of government agencies who availed the technical services	600 NGAs/LGUs	3,500 technical assistance requests from NGAs/LGUs addressed within the prescribed timeline
3. Number of operationalized and enhanced infrastructures	Existing infrastructures for enhancement/rehabilitation: 187 Buildings 185 Towers 40 Access Roads	Operations and maintenance of 1 data center (99.5% uptime for data center services); operationalization of 2 new data centers, 90% of the National Fiber Backbone (NFB) Phase 2 to 3 and 50% of the NFB Phase 4; operations and maintenance of Luzon Bypass Infrastructure and 9 GECS MOVE sets
ICT CAPACITY DEVELOPMENT AND MANAGEMENT PROGRAM		
Outcome Indicators		
1. Increase in number of jobs generated in the Next Wave Cities	298,000	Additional 100,000 jobs generated
2. Increase in number of jobs generated in ICT Sector and IT-BPM industry	1.15 Million jobs generated as of 2016	1.853 Million jobs generated
3. Increase in income generated from ICT Sector and IT-BPM industry	22.9 Billion USD income generated as of 2016	39.33 Billion USD total income generated
4. Increase in number of cities included in the Tholons Top 100 Super Cities	6 cities included in 2017	Additional 3 cities
Output Indicators		
1. Number of capability development activities conducted	137	1,200
2. Number of ICT users trained	2,110	70,000
3. Number of ICT-enabled centers established in the communities	850 ICT-enabled centers	35 upgraded existing partner-owned Digital Transformation Centers (DTCs); 4 upgraded DTCs to Level 3; operations and maintenance of 36 DICT-owned DTCs